

May 7, 2020

Dear families,

I hope you are staying well and keeping your spirits up. We're writing to give an update about billing for this coming summer, and to provide a projected timeline for decisions about the summer in general. We are hopeful for a joyful, in-person summer camp experience! But safety and the health of our community come first.

We are working hard planning for every eventuality, so that whatever comes our way, we are ready and able to provide you with the fun, engaging, high-quality language immersion experience you have come to expect from our camps.

Key dates:

Now: Tuition payments had been paused until May 1. **We're now extending that pause until June 1.**

May 15: We will all get an update from the state on the status of NY State on PAUSE. If the order is extended, it's possible that camp could still open on time, on June 29 (with clear, new safety procedures from the CDC and our accrediting organization), depending on until when the order is extended. Unless the directive is explicit one way or the other, we will likely not make a decision to open or close at that time.

June 1: We will reach out again shortly before June 1 to either extend our billing moratorium or, if it's been determined that we can run camp, to confirm our intent to process your payments.

June 15: If by June 15 it looks like NYC will remain on shutdown, we will plan to launch our virtual camp beginning on June 29. Depending on where the situation stands at that time, we may be able to plan to safely open camp later in the summer for a shortened, but in-person, camp season.

After that: We are planning for every eventuality and fully anticipate things to change. We are busy putting Plans B, C, and D in place so that we adapt as best we can, and we will update you as we make decisions along the way.

We're doing our best to offer a timeline for what to expect, but in truth, we can't predict how things will change over the coming weeks, and the above dates may need to be revised.

In the meantime, we are preparing for camp to happen: in-person, virtually, or some combination of the two.

As we make decisions, we'll be in touch with options for the tuition you've already paid, including a timeline for credit or alternative arrangements.

Thank you for your patience as we navigate these unprecedented challenges. Summer 2020 is our 11th year operating camp, and we are so grateful for this opportunity to serve your family however we can as we begin our second decade.

With gratitude for our camp community,

Awantz, Gabriel, Jennifer...
and the whole Bonjour NY | Ni Hao NY | Hola NY team